



NOTICE TO HA GROUND RENT CUSTOMERS PAYMENT UNDER HA LEASES

Housing Authority (HA) wishes to remind its valued customers who own their properties under HA subleases that they are required to pay ground rent to HA each year during the currency of their leases.

Under the lease condition, the customers are required to pay their ground rent in advance in half yearly payments. That is, half of the yearly rental is payable at the beginning of each year in January, and the second payment payable in July.

HA also reminds the customers that have home loan accounts with us, that ground rent continues to be paid to HA after they have paid-off their home loans. All unpaid ground rent attracts interest charges and therefore HA encourages all its customers to pay their ground rent in a timely manner as per their lease agreements.

Customers who are finding it difficult to pay their ground rents, are requested to contact their nearest HA office so a satisfactory arrangement could be made for their payments. Working customers can deduct their ground rent from their salary.

HA has extended its payment channels for your convenience and customers can make payments using any of the following methods:

1. Manual cash payments at any HA Cashier during 8.30 am to 4.00 pm from Monday to Thursday, and 8.30 am to 3.30 pm on Fridays. EFTPOS terminal is also available at our Cashier;
2. At any Post Fiji outlet;
3. Through Direct Salary Deductions (DSD) or Bank Standing Orders;
4. Internet Banking transfer, MPAISA, MyCash;

For a detailed guide on payment options available with HA, you may click on this link: <https://www.housing.com.fj/payment-options/>.

Please pay your outstanding ground rent immediately to avoid any interest charges on the account. If ground rent is not fully paid or a suitable arrangement has not been made, HA will consider legal action to recover overdue rent.

Customers are requested to contact HA to update their customer records such as email address, mobile number, any change in postal address etc. You can contact our ground rent team on the following direct in-dial numbers or email addresses:

Region	Name of Personnel	In-dial Numbers	Email
Central/Northern	Ms. Kritika Kant	343 3264	KKant2@housing.com.fj
Western	Ms. Kamni Prasad	662 6821	KPrasad@housing.com.fj